

# DO YOUR STUDENTS NEED HELP?

## START HERE! CONTACT CENTER

Call the Contact Center at (505) 224-3000 then press 0, toll-free (888) 453-1304 or go online to [cnm.edu](http://cnm.edu), click on the Contact CNM icon at the top of the homepage. The CNM Contact Center's hours are from 8:00 a.m. – 5:00 p.m., Monday – Friday.

### CONNECT SERVICES

Connect Services helps students with academic issues, external resources, financial questions, scholarships and navigating CNM. Contact Connect Services at (505) 224-3186.

### AFTER HOURS

Student Services offers after hour services to students  
Monday – Thursday 5:00 p.m. – 7:00 p.m. Call (505) 224-3000 then press 0  
 Refer to your school for any issue related to teaching  
 AT • BIT • CHSS • HWPS • MSE • SAGE

### MONEY

#### ACADEMIC COACHES

Connect students with academic, career, financial, life skills and resources.  
 (505) 224-3186  
[cnm.edu/connect](http://cnm.edu/connect)

#### FINANCIAL AID

FAFSA, Scholarships  
 (505) 224-3090  
[cnm.edu/financial-aid](http://cnm.edu/financial-aid)

### TECHNOLOGY

#### CNM LEARN

Issues related to CNM Learn (Blackboard) call Embanet  
 1-888-560-4927

#### COMPUTER LABS

(505) 224-4306  
[cnm.edu/ace](http://cnm.edu/ace)

#### DISTANCE LEARNING ACHIEVEMENT COACH

Help online students create goals, learn new study skills and overcome obstacles.  
 (505) 224-4000 ext. 51582

#### SERVICE DESK

Installing, maintaining, and troubleshooting hardware and software in all CNM Labs, password resets and Papercut questions.  
 (505) 224-4357(HELP)  
[cnm.edu/its](http://cnm.edu/its)

#### TECHNOLOGY SERVICE AND TRAINING CENTER

Your one-stop shop for technical support and training. In SRC 109 - Across from the Library - Main Campus  
[cnm.edu/TSTC](http://cnm.edu/TSTC)

### CAMPUS LIFE

#### DEAN OF STUDENTS

Responsible for assisting and supporting both students and faculty/staff members with issues related to maintaining a safe and positive educational community in a learner-focused environment.  
 (505) 224-4342  
[cnm.edu/deanofstudents](http://cnm.edu/deanofstudents)

NM Mental Health Crisis line:  
 1-855-662-7474 (24 hrs per day)  
 Suicide Prevention Hotline:  
 1-800-273-TALK, 1-800-273-8255 (24 hrs per day)

Agora Crisis Line: (505) 277-3013 or 1-866-HELP-1-NM,  
 1-866-435-7166  
[cnm.edu/cnm-community/community-resources](http://cnm.edu/cnm-community/community-resources)

#### PARKING

(505) 224-4637  
[cnm.edu/parking](http://cnm.edu/parking)

#### SECURITY

EMERGENCY  
 (505) 224-3001

NON-EMERGENCY  
 (505) 224-3002  
[cnm.edu/security](http://cnm.edu/security)

Please contact the non-emergency number for security escorts, or to inquire about CNM's lost-and-found.

### ACADEMICS

#### ADVISEMENT

(505) 224-3186  
[cnm.edu/advisement](http://cnm.edu/advisement)

#### ASSESSMENT CENTER

(505) 224-3244  
[cnm.edu/connect](http://cnm.edu/connect)

#### BOOKSTORE

Managed by Follett  
 (505) 243-0457  
[cnm.edu/bookstore](http://cnm.edu/bookstore)

#### DISABILITY RESOURCE CENTER

(505) 224-3259  
[cnm.edu/drc](http://cnm.edu/drc)

#### GLOBAL EDUCATION

(505) 224.5211  
[cnm.edu/global](http://cnm.edu/global)

#### LIBRARY

(505) 224-3285  
[cnm.edu/libraries](http://cnm.edu/libraries)

#### SCHOOLS' STUDENT SUPPORT

AT - (505) 224-3711  
 BIT - (505) 224-3811  
 CHSS - (505) 224-3588  
 HWPS - (505) 224-4111  
 MSE - (505) 224-3561  
 SAGE - (505) 224-3939

#### TUTORING (ACE)

(505) 224-4306  
[cnm.edu/ace](http://cnm.edu/ace)

#### VET SUCCESS

One-stop liaison for all Veterans and Active Duty Service members attending CNM.  
 (505) 224-3265  
[cnm.edu/vetsuccess](http://cnm.edu/vetsuccess)

