

# CNM ANNUAL STUDENT LEARNING ASSESSMENT REPORT

*Due to the Student Academic Assessment Committee by October 15*



## PART 1: REPORT INFORMATION

Report Year and Contact Information			
<u>2018-2019</u> <b>Academic Year</b>	<u>Catherine Hain</u> <b>Contact Person</b>	<u>chain@cnm.edu</u> <b>CNM Email</b>	<u>50329</u> <b>CNM Office Extension</b>

  

Subject of this Report
BIT--CIS_AAS--CIS Computer Support Specialist Concentration

## PART 2: CONTEXT IN WHICH THE ASSESSMENT TOOK PLACE

Program/Area Highlights and Successes (Wherever applicable, include course completion rates, job placement outcomes, and licensing examination pass rates. See the program information dashboard at <a href="https://livecnm.sharepoint.com/sites/Dashboards/SitePages/Program%20Information%20Dashboard.aspx">https://livecnm.sharepoint.com/sites/Dashboards/SitePages/Program%20Information%20Dashboard.aspx</a> (access restricted to CNM employees) and other reports at <a href="https://www.cnm.edu/depts/opie">https://www.cnm.edu/depts/opie</a> .)
This is the third year for this degree and we had eleven graduates.

  

Changes Implemented During the Past Year in Support of Student Learning
No changes.

**PART 3: REPORT ON ASSESSMENT OF STUDENT LEARNING**

Assessment Method	Type of Assessment Tool	Population or Course(s) Assessed	Graduate Learning Outcome(s) Assessed	Mastery Level (E.g., "Minimum score of 3 on a rubric scaled 0-4" or "Minimum score of 75%")	Targeted % Achieving Mastery	Outcome
TestOut PC Pro Certification OR CompTIA certifications 220-901 and/or 220-902	Direct & External	CIS1410, CIS1415 and CIS1610	Click or tap here to enter text.	Minimum score of 75%	83%	Target met
TestOut Linux certification OR CompTIA certification Linux+ and/or Linux Professional Institute Linux Essentials	Direct & External	CIS1680	Click or tap here to enter text.	Minimum score of 75%	100%	Target met
TestOut Security Pro certification OR CompTIA certification Security	Direct & External	CIS2670	Click or tap here to enter text.	Minimum score of 75%	100%	Target met
Click or tap here to enter text.	Choose an item.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Choose an item.	Choose an item.

**Summary of Assessment Findings**

We have been tracking student exam and certification scores. It has been difficult to capture these scores since many students had not yet taken the exams before the capstone grades were required. The students who have completed the exams have met the minimum scores for the mastery level.

**Interpretation of Assessment Findings**

We are changing what we are assessing.

**Action Plan in Support of Student Learning** (Describe changes to be made that are based at least in part on the assessment interpretation. If the assessment did not yield useful information, describe changes to be made in the assessment methodology and/or criteria.)

Nathan Saline will develop a capstone project and we will no longer capture exam and certification scores.

**Please select all of the following that characterize the types of changes described in the above action plan:**

Assessment criteria revision

Assessment methodology revision

Assignment revision

Budgetary reallocation

Change in teaching approach

Course content revision

Curricular Revision

Faculty training/development

Process revision

<b>Recommendations, Proposals, and/or Funding Requests</b>	<b>Budget Needed</b>
Click or tap here to enter text.	Click or tap here to enter text.

**PART 4: REMAINING YEARS IN CURRENT ASSESSMENT CYCLE PLAN** (including any revisions) – **OR -- UPCOMING ASSESSMENT CYCLE PLAN** (if this was the final year)

<b>Years of Full Cycle</b>	<b>Next Year's Assessment Focus</b> (Describe how the next planned assessment is expected to provide information that can be used toward improving student learning.)
3rd year	Gather assessment data.

<b>Graduate Learning Outcomes to Be Assessed</b>	<b>Years in which Assessment Is Planned</b>	<b>Population/Courses to Be Assessed</b>	<b>Planned Assessment Approach</b>
Describe how to diagnose and repair common hardware and software issues	Term 1	CIS2999, CIS1410 and CIS1610	Portfolio and certification exam
Explain the basic installation and administration of network	Term 2	CIS2999 and CIS1415	Portfolio and certification exam
Demonstrate and administer a Linux operating system	Term 3	CIS2999 and CIS1680	Portfolio and certification exam
Demonstrate proper hardware and software security procedures	Term 4	CIS2999 and CIS2670	Portfolio and certification exam
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Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
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