



Information Technology Services

Data Center Operations Internship

Spring Term 2020-21

ABOUT

Central New Mexico Community College (CNM) is the largest college in New Mexico, serving over 24,000 students. CNM provides affordable higher education throughout Albuquerque and its surrounding areas and offers certificates and degrees in a variety of subjects.

CNM's Information Technology Services (ITS) department is responsible for maintaining a communications infrastructure that covers 10 active campus locations and supports server, operating systems and virtualization services for all CNM's educational initiatives. The Data Center Operations team is involved in everything from physical installation of server equipment to monitoring and reporting on the use of virtualization and directory services.

You will play an integral role in supporting this environment and ensuring that our students, faculty, and staff stay connected to the tools and systems they need.

WHO WE ARE LOOKING FOR?

You will be a great fit if you are a tech-savvy, self-starting, resourceful, entrepreneurial, endlessly curious, ambitious and creative individual with great interpersonal communication skills. You need to have effective time management and organizational skills, enjoy working within a team dynamic and embraces opportunities to learn and grow. You show up on time, pay attention to details, think on your feet, ask for help when you need it, and consistently demonstrate respect for others.

WHAT YOU WILL GET

As a CNM Data Center Operations Intern, you will get real hands-on experience working in a large enterprise data center and get a behind-the-scenes view of Data Center Operations projects at CNM's main campus. You will work with highly skilled systems administrators and infrastructure technicians to install equipment, configure systems, and learn to provide customer technical support in a fast-paced working environment.

- Experience working on some of the latest VMware environment
- Real-world collaboration with application and system administrators
- Opportunity to develop and refine your skills
- Receive one-on-one mentorship with senior ITS team members

REQUIREMENTS

- Current CNM Student entering third or fourth semester, receiving certificate of degree
- Pursuing a related field of study (e.g. computer systems, systems administration, or information technology)
- Familiarity with Microsoft Office applications (Outlook, Word, Excel)
- Familiarity with basic computer hardware and/or virtualization and Linux Operating systems is a plus
- Excellent communications skills, written and verbal
- Willingness to learn