Information Technology Services
Network Infrastructure Internship
Spring Term 2020-21

ABOUT
Central New Mexico Community College (CNM) is the largest college in New Mexico, serving over 24,000 students. CNM provides affordable higher education throughout Albuquerque and its surrounding areas, and offers certificates and degrees in a variety of subjects.

CNM's Information Technology Services (ITS) department is responsible for maintaining a communications infrastructure that covers 10 active campus locations and supports voice, video, and data services for all of CNM's educational initiatives. The Network Infrastructure team is involved in everything from physical cabling and installation of network equipment to monitoring and reporting on the use of communications services.

You will play an integral role in supporting this environment and ensuring that our students, faculty, and staff stay connected to the tools and systems they need.

WHO WE ARE LOOKING FOR
You will be a great fit if you are a tech-savvy, self-starting, resourceful, entrepreneurial, endlessly curious, ambitious and creative individual with great interpersonal communication skills. You need to have effective time management and organizational skills, enjoy working within a team dynamic and embraces opportunities to learn and grow. You show up on time, pay attention to details, think on your feet, ask for help when you need it, and consistently demonstrate respect for others.

WHAT YOU WILL GET
As a CNM Network Infrastructure Intern, you will get real hands-on experience working on a large enterprise network and get a behind-the-scenes view of major construction projects and remodeling at CNM's campuses. You will work with highly skilled network administrators and infrastructure technicians to install equipment, configure systems, and learn to provide customer technical support in a fast-paced working environment.
- Experience working on some of the latest Cisco networking equipment
- Real-world collaboration with application and system administrators
- Opportunity to develop and refine your skills
- Receive one-on-one mentorship with senior ITS team members

REQUIREMENTS

- Current CNM Student entering into third or fourth semester, receiving certificate of degree
- Pursuing a related field of study (e.g. computer systems, networking, or information technology)
- Familiarity with Microsoft Office applications (Outlook, Word, Excel)
- Familiarity with basic computer hardware and/or networking is a plus
- Excellent communications skills, written and verbal
- Willingness to learn